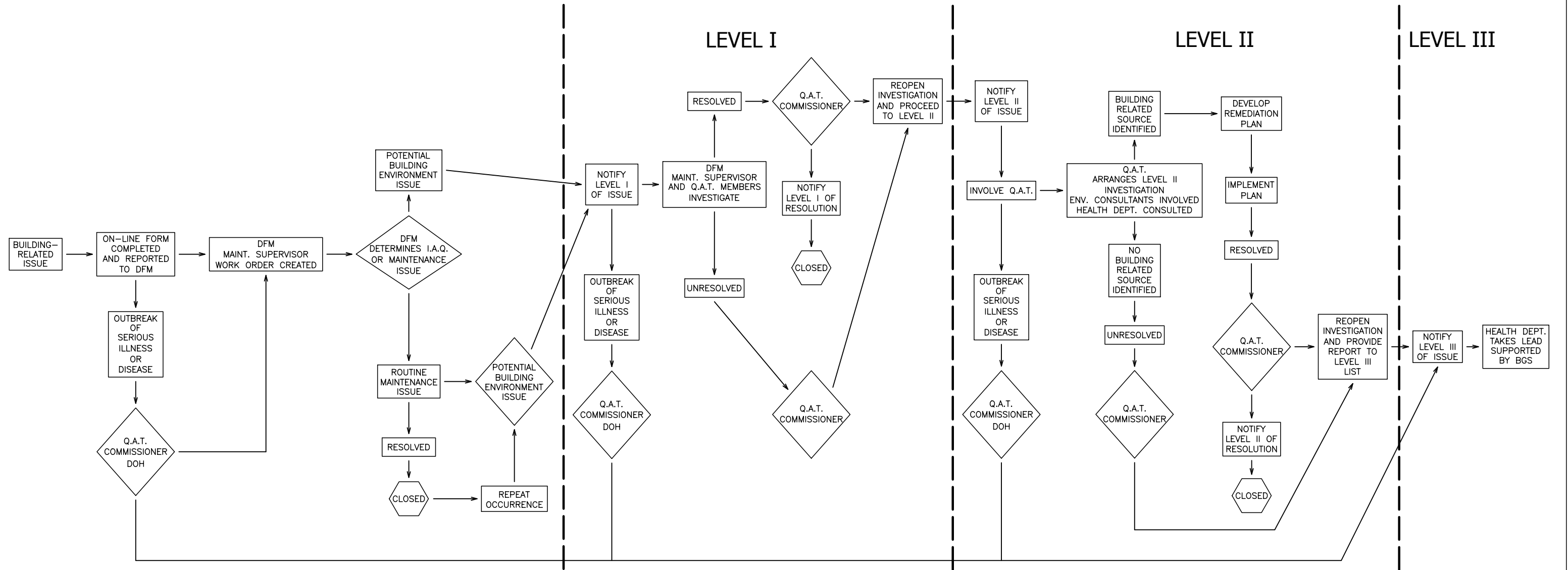


# BUILDING - RELATED ISSUES RESOLUTION PROCESS PILOT PROGRAM



**KEY**

- Q.A.T. = QUALITY ASSURANCE TEAM
- DFM = DISTRICT FACILITIES MANAGER
- DOH = DEPARTMENT OF HEALTH
- [Rectangle] = PROCESS
- [Diamond] = DECISION POINT
- [Hexagon] = PROCESS CLOSED

**LEVEL I NOTIFICATION LIST**

- BGS Q.A.T. LEADER
- BGS COMMISSIONER
- V.S.E.A.
- HUMAN RESOURCES DEPT.
- BGS DIRECTOR OF FACILITIES
- BGS MAINT. SUPERVISOR
- COMPLAINANT (SOURCE)
- PRIMARY CONTACT FOR AGENCY/DEPT.

**LEVEL II NOTIFICATION LIST**

- LEVEL I LIST
- ADD:
- VERMONT DEPT. OF HEALTH
- HEALTH AND SAFETY COMMITTEE
- COMPLAINANT'S COMMISSIONER

**LEVEL III NOTIFICATION LIST**

- LEVEL I AND LEVEL II LISTS
- ADD:
- SECRETARY OF ADMINISTRATION
- SECRETARY OF HUMAN SERVICES