State of Vermont
Equipment Maintenance Insurance
Contract # 16866

Cost Reduction
Reduces current equipment maintenance expenditures by 25% compared to conventional service contract pricing.

Singular Contract
Consolidates all of your current service contracts into ONE comprehensive program, eliminating the high costs and inefficiencies of multiple vendor service contracts.

Choice of Service Vendor
Works with national and local service companies and will dispatch your current or preferred service provider. This gives you the ability to choose service providers based on responsiveness, customer service, and quality, ensuring that you are receiving the highest level of service available.

Service Management System
Manages your service call from start to finish. One toll free number for all covered equipment service calls and real-time tracking of each service event ensures that your equipment is maintained properly and fixed right the first time.

Online Management Reports via Remi Online
Enables you to easily access information such as equipment inventory, repair history, performance, and service vendors.

Guaranteed Budget
Solidifies your maintenance budget and protects your investment by providing a “capped cost” solution.

www.theremigroup.com
For more information:

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Typical Equipment Covered:

**General Office**
- Automated Filing Systems
- Collating Machines
- Dictation Equipment
- Endorsers
- Fax Machines
- Microfiche & Microfilers
- Plotters
- Printers
- Shredders
- Time Clocks
- Typewriters
- Word Processing Equipment

**Information Technology**
- CD/DVD Juke Boxes
- Hubs/Switches
- Multiplexors
- PC’s & Peripherals
- Routers
- Servers
- Tape Drives

**Security**
- Alarm Systems
- Card Access Systems
- Vaults & Safes
- Video Surveillance Systems

**Communication**
- Audio/Visual Systems
- Intercoms
- Pagers
- Paging Systems
- Radios
- Telephone Switches
- Telephone Systems
- Voice Mail Systems

**Mail Room**
- Addressing Systems
- Bar-coding Equipment
- Binding Machines
- Bursters/Cutters
- Collators/Decollators
- Conveyers
- Ink Jet Addressing
- Ink Jet Drying
- Inserter Systems
- Labeling Systems
- Mail Machines
- Sorters

*Plus other equipment that is electronic in nature.*