

Agency of Human Services (AHS) Mission and Structure

AHS is the Agency responsible for health care and human services support across the State and has the statutory responsibility for child welfare and protection, the protection of vulnerable populations, public health, public benefits, mental health, and administration of Vermont's publicly funded health care programs. The Agency also serves as the single State Medicaid Agency (SMA). The stated mission of AHS is to improve the conditions and well-being of Vermonters and protect those who cannot protect themselves. In the effort to achieve that mission, AHS, in partnership with community organizations and providers, administers a broad array of programs and services through the departments listed below:

- **Department of Vermont Health Access (DVHA)** – DVHA's mission is to improve Vermonters' health and well-being by providing access to high-quality, cost-effective health care. DVHA administers publicly funded health care programs for the State, including Vermont Medicaid and Vermont's health insurance marketplace. . Federal Funding Participation (FFP) for Medicaid programs is authorized under a CMS-approved IAPD and 1115 demonstration waiver. DVHA manages eligibility and enrollment for health care programs using Legacy IES (ACCESS and VHC).
- **Department for Children and Families (DCF)** – DCF's mission is to foster the healthy development, safety, well-being, and self-sufficiency of Vermonters. Eligibility and enrollment for the State's financial and public assistance programs are administered by the Economic Services Division (ESD) within DCF. ESD conducts all eligibility determinations and case management for 3SquaresVT (SNAP), Reach Up (TANF), Seasonal Fuel (LIHEAP), and Emergency and General Assistance. ESD is responsible for updating and maintaining eligibility information for these programs using a legacy IES (ACCESS).

For an AHS organization chart, see the AHS Organization Chart document in the Bidders' Library.